

FOR Estill County, Kentucky
Community, Town or City

P.S.C. KY. NO. 3
Original SHEET NO. 7

CANCELLING P.S.C. KY. NO. 2
SHEET NO. _____

Estill County Water District No. 1
(Name of Utility)

D. SPECIAL NON-RECURRING CHARGES:

Late Payment Charge	10%	
Disconnection/Reconnection Charge	\$50.00	(I)
Returned Payment Charge	\$25.00	
Service Call/Investigation	\$50.00	(I)
Meter Test Request	\$80.00	(I)
Damage to Meter Setting or Lid	Actual Cost	
Meter Relocate	Actual Cost	(N)

CANCELLED
NOV 17 2018
KENTUCKY PUBLIC
SERVICE COMMISSION

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE July 8, 2018
Month / Date / Year

ISSUED BY /s/ Daniel Blain Click
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE
7/8/2018
PURSUANT TO 807 KAR 5 011 SECTION 9 (1)

FOR Estill County, Kentucky
Community, Town or City

P.S.C. KY. NO. 3
Original SHEET NO. 8

CANCELLING P.S.C. KY. NO. 2
SHEET NO. _____

Estill County Water District No. 1
(Name of Utility)

Credit/Debit Card Policy

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office, online, or by telephone. Customers must have the current month's bill to pay by telephone.

If on the bill due date an attempt to pay with a credit/debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late on that date. All late charges will be applied. If a customer is paying on the disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit card, the processor (not the district) will assess a convenience fee for providing this service. Prior to processing the transactions, the customer will be informed of the fee amount.

ACH-Bank Draft/ Automatic Withdraw Policy

All customers may pay their bill by ACH-Bank Draft/Automatic Withdraw. The ACH-Bank Draft/Automatic Withdraw will be scheduled for the 5th of each month. On the 5th of each month the payment will be processed. If for any reason payment is declined the payment will still be due by the 10th of the month. All late charges and penalties will apply if payment is not made by the 10th of the month.

When a customer makes a payment by the ACH-Bank Draft/Automatic Withdraw, the processor (not the district) will assess a convenience fee for providing this service.

CANCELLED
NOV 17 2019
KENTUCKY PUBLIC
SERVICE COMMISSION

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